

## Citing Web Materials

### Document available on a website

#### In References:

Barber, D. S. (2004). *Is a pet policy enough? Best practices for inviting pets into your hotel and avoiding litigation*. Retrieved September 13, 2005, from <http://www.hospitalitynet.org/news//4021445.html>

For web pages, use para. to indicate the paragraph you took the quote from.

In text (paraphrase):  
(Barber, 2004)

In text (quote):  
(Barber, 2004, para. 4)

### Electronic copy of a journal, retrieved from a database

#### In References:

Bertagnoli, L. (2004). The ten-minute manager's guide to customer feedback. *Restaurants & Institutions*, 114(16), 24-25. Retrieved September 13, 2005, from ABI/Inform database.

In text (paraphrase):  
(Bertagnoli, 2004)

In text (quote):  
(Bertagnoli, 2004, p. 25)

### Online Newspaper article

#### In References:

Hilts, P. J. (1999, February 16). In forecasting their emotions, most people flunk out. *New York Times*. Retrieved November 21, 2000, from <http://www.nytimes.com>

In text (paraphrase):  
(Hilts, 1999)

In text (quote):  
(Hilts, 1999, p. 2)

### Online Encyclopedia Article

#### In References:

Restaurant. (2006, December 18). In *Wikipedia, The Free Encyclopedia*. Retrieved December 20, 2006, from <http://en.wikipedia.org/wiki/Restaurant>

In text (paraphrase):  
(Restaurant, 2006)

In text (quote):  
(Restaurant, 2006, para. 2)

## Citing Books

### **Book**

#### In References:

Robbins, S. P., & Langton, N. (2004). *Fundamentals of organizational behaviour* (2nd Canadian ed.). Toronto: Pearson Prentice Hall.

#### In text (paraphrase):

(Robbins & Langton, 2004)

#### In text (quote):

(Robbins & Langton, 2004, p. 56)

### **Book—edited**

#### In References:

Douglas, N., Douglas, N., & Derrett, R. (Eds.). (2001). *Special interest tourism: Context and cases*. Toronto: John Wiley & Sons Australia Ltd.

#### In text (paraphrase):

(Douglas, Douglas, & Derrett, 2001)

#### In text (quote):

(Douglas, Douglas, & Derrett, 2001, p. 78)

### **Book—no author or editor**

#### In References:

*Merriam-Webster's collegiate dictionary* (10th ed.). (1993). Springfield, MA: Merriam-Webster.

#### In text (paraphrase):

(*Merriam-Webster's Collegiate Dictionary*, 1993)

#### In text (quote):

(*Merriam-Webster's Collegiate Dictionary*, 1993, p. 10)

### **Book— Article or chapter in an edited a book**

#### In References:

Lockwood, A. (2000). Hospitality. In J. Jafari (Ed.), *Encyclopedia of Tourism* (pp. 284-286). New York: Routledge.

#### In text (paraphrase):

(Lockwood, 2000)

#### In text (quote):

(Lockwood, 2000, p. 285)

## Citing Print Journals & Newspapers

### Journal article

#### In References:

Grescoe, T. (2004, July/August). The gift of Ghent. *National Geographic Traveler*, 21(5), 53-60.

In text (paraphrase):  
(Grescoe, 2004)

In text (quote):  
(Grescoe, 2004, p. 55)

### Journal Article—more than six authors

#### In References:

Wolchik, S.A., Sandler, I. N., Tein, J., Coatsworth, D., Lengua, L., Weiss, L., et al. (2000). An experimental evaluation of theory-based mother and mother-child programs for children of divorce. *Journal of Consulting and Clinical Psychology*, 68, 843-856.

In text (paraphrase):  
(Wolchik, et al., 2000)

In text (quote):  
(Wolchik, et al., 2000, p. 854)

### Newspaper Article—no author

#### In References:

New drug appears to sharply cut risk of death from heart failure. (1993, July 15). *The Washington Post*, p. A12.

In text (paraphrase):  
("New Drug", 1993)

In text (quote):  
("New Drug", 1993, p. A12)

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Landmarks Citation Machine  
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<http://21cif.imsa.edu/tools/citation/>

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