



**Bookstore**

Located on the lower  
level of Charlottetown  
Centre Campus

### **Available Payment Options**

Purchases may be made in person using VISA, Master Card, American Express, Interact, personal cheque and cash. Purchases may also be made by telephone using VISA, Master Card and American Express.

### **Textbook Refund Policy**

- Textbooks may be returned up to two weeks (10 business days) from date of sale.
- You must have your receipt.
- Books must be unmarked and in perfect condition.
- Textbooks sold in plastic shrink-wrap may not be returned if opened.
- Textbooks that contain software, audio tapes and packaged diskettes may not be returned if the software, audio tapes and packaged diskettes are opened.
- Photocopied lab manuals and course packs are non-returnable.
- Special orders for textbooks may not be returned.

### **General Merchandise Refund Policy**

All returns, whether for exchange or refund, must be accompanied by a sales receipt and be in perfect condition.

### **Defective Merchandise**

The Bookstore will replace defective merchandise within 30 days from the date of purchase. Items must be returned to the Bookstore with the original sales receipt.

Due to the manufacturer's warranty, defective kit bags are accepted for repair when accompanied by sales receipt within 30 days of the date of purchase. After this date, it becomes the responsibility of the customer to return the kit bag directly to the manufacturer.